

Michaelanne Thomas, Ph.D.

mmtd@umich.edu

michaelannethomas.com

University of Michigan, School of Information
220 Hayward St, Ann Arbor, MI 48109

RESEARCH AREAS

Computer-Supported Cooperative Work (CSCW), Science and Technology Studies (STS), Information Communication Technologies and Development (ICTD), Anthropology, Latin American and Caribbean Studies, feminist theories of care, internet access in resource-constrained contexts, the collaborative design of local information systems, and the use of social media for social change.

CURRENT APPOINTMENT

University of Michigan, Ann Arbor, Michigan
Assistant Professor, School of Information

Affiliate Faculty, Center for Ethics, Society, and Computing (ESC)

Affiliate Faculty, Digital Studies Institute

Affiliate Faculty, Institute for Research on Women and Gender

Affiliate Faculty, Science and Technology Studies (STS) Program

Affiliate Faculty, Center for Latin American and Caribbean Studies

AWARDS & HONORS

- | | |
|--------------------|---|
| 2025 | Lasting Impact Award , ACM Conference on Computer Supported Cooperative Work (CSCW), awarded to Jill Dimond, Michaelanne Thomas , Daphne LaRose, and Amy Bruckman for our 2013 paper, "Hollaback!: The Role of Collective Storytelling Online in a Social Movement Organization" [c1] |
| 2023 | Advising Council of UM Outstanding Advisor Award Nominee , University of Michigan |
| 2020 | Best Paper Award , The Web Conference (WWW), Innovative Ideas in Data Science Workshop [lc5] |
| 2019 – 2022 | Presidential Postdoctoral Fellowship Program Awardee , University of Michigan |
| 2019 | Best Paper Honorable Mention (top 4% of submissions), ACM CSCW 2019
Herz Global Impact Award , Achievement Rewards for College Scientists (ARCS), <i>Awarded 3 consecutive years: 2017 – 2019</i> |
| 2018 | Foley Scholar Award , Georgia Institute of Technology |

- 2017 – 2019** **Microsoft Research PhD Fellowship**
- 2017** **Best Paper Honorable Mention** (top 4% of submissions), CHI [c6]
Finalist, Ideas2Serve Competition, Georgia Institute of Technology
- 2013** **Best Paper Honorable Mention** (top 5% of submissions), CSCW [c1]

EDUCATION

- 2019** **Ph.D., Human-Centered Computing**
Georgia Institute of Technology, Atlanta, GA
- 2011** **M.A., Cultural Anthropology**
Georgia State University, Atlanta, GA
- 2006** **B.A., Spanish**
University of Georgia, Athens, GA

PAST APPOINTMENTS

- 2019 – 2022** **University of Michigan**, Ann Arbor, MI
Presidential Postdoctoral Fellow, School of Information
- 2014 – 2019** **Georgia Institute of Technology**, Atlanta, GA
Graduate Research Assistant, School of Interactive Computing
Advisors: Amy Bruckman, Neha Kumar
Focus: Researching the introduction of internet access in Cuba and the social construction of citizen-led information networks.
- 2018** **Microsoft Research**, Boston, MA
PhD Research Intern, Social Media Collective Group
Mentor: Mary Gray
Focus: The use of social media by the Venezuelan diaspora to provide emotional, material, and symbolic support during political and economic crises.
- 2013 – 2014** **Georgia Institute of Technology**, Atlanta, GA
Research Assistant, School of Interactive Computing
Mentor: Betsy DiSalvo
Focus: Learning resources for parents in low-income communities.
- 2011 – 2012** **Georgia Institute of Technology**, Atlanta, GA
Research Assistant, School of Interactive Computing
Mentors: Jill Dimond, Amy Bruckman
Focus: Conducted in-depth interviews with participants to examine the use of collective storytelling online in the context of a social movement organization.

- 2009 – 2011** **Georgia State University**, Atlanta, GA
 Graduate Research Assistant, Department of Anthropology
Advisor: Emanuela Guano
Focus: The use of Facebook by Colombian women in Atlanta for identity work and political activism.
Masters Thesis: "La Vida Online: The Parallel Public Sphere of Facebook as Used by Colombian Immigrant Women in Atlanta."
- 2009 – 2011** **Culture Connect, Inc.**, Atlanta, GA
 Qualitative Data Researcher
Focus: Conducted action research through in-depth interviews, participant observation, and survey collection with mentors and youth in Culture Connect's Go-Betweeners Mentoring Program. Research contributed to securing a \$100,000 grant for the mentoring program.
- 2010 – 2011** **City to City**, Buenos Aires, Argentina; New York, NY
 Buenos Aires Research Project Director, Global Cities Research Project
Focus: Developed research protocol to understand changing perceptions in spiritual dynamics among urban dwellers, relative to recent social and economic change in Argentina. Trained research team and developed comprehensive research reports.

GRANTS, FELLOWSHIPS & MONETARY AWARDS

- 2024** SUCCEED (Supporting Careers and Cultivating Excellence, Engagement, and Diversity Grant), 2024–25, University of Michigan (\$10,000)
- 2022** The Elizabeth Crosby Research Award, 2022–23, University of Michigan (\$10,000)
- 2018** Herz Global Impact Award, Achievement Reward for College Scientists (ARCS) (\$10,000)
 Foley Scholar Winner, Foley Scholar Awards, Georgia Institute of Technology (\$5,000)
 Doctoral Consortium Award Funding, CHI (\$1,100)
- 2017** PhD Fellow, Microsoft Research (\$115,106)
 Herz Global Impact Award, ARCS (\$10,000)
 Finalist, Foley Scholar Awards, Georgia Institute of Technology
- 2016** Facebook Grant, Development Consortium, CHI (\$1,800)
 Herz Global Impact Award, ARCS (\$10,000)
 Finalist, Foley Scholar Awards, Georgia Institute of Technology
 Facebook Travel Grant, CHI 2016 HCI Across Borders Consortium (\$2,000)

2015	GVU Travel Grant, CSCW (\$1,500)
2014 – 2019	Graduate Student Assistantship, Georgia Institute of Technology
2009 – 2011	Full Tuition Award, Academic Excellence & Teaching Service, Georgia State University (\$20,900 annually)
2003 – 2006	Hope Scholar, University System of Georgia
2003 – 2005	WinShape Scholar, Berry College (\$18,000 annually)

PUBLICATIONS & PRESENTATIONS¹

Book Projects

- [b1] **Michaelanne Thomas**. *Making Connection: The Relational Infrastructure of the Cuban Internet*. (Proposal under review)

Peer-Reviewed Journal Publications

- [j7] **Michaelanne Thomas** and Sylvia Darling. "Aspiring toward decency: Collectively and creatively appropriating information communication technology in Havana" (2026). *New Media & Society*.
- [j6] Suanmuanlian Tonsing and **Michaelanne Thomas**. "Strategic Oscillation: Shepherding and Gatekeeping for Survival in Manipur's Contested Digital Spaces" (2026). *Proceedings of the ACM on Human-Computer Interaction*.
- [j5] **Michaelanne Thomas**. "The Relational Infrastructure of Sociotechnical Engagements in Havana, Cuba" (2025). *Cuban Studies*.
- [j4] Ben Zefeng Zhang, Oliver Haimson, **Michaelanne Thomas**. "The Chinese Diaspora and the Attempted WeChat Ban: Platform Precarity, Anticipated Impacts, and Infrastructural Migration" (2022). *Proceedings of the ACM on Human-Computer Interaction*.
- [j3] Ira Anjali Anwar, **Michaelanne Thomas**, Kentaro Toyama, Julie Hu. "Gig Platforms as Faux Infrastructure: A Case Study of Women Beauty Workers in India" (2022). *Proceedings of the ACM on Human-Computer Interaction*.
- [j2] **Michaelanne Dye**. "Un Grano de Arena: Infrastructural Care, Social Media Platforms, and the Venezuelan Humanitarian Crisis" (2021). *Proceedings of the ACM on Human-Computer Interaction*, Vol. 4, CSCW3, Article 247, 28 pages.

¹Student authors whom I advise(d) or mentor(ed) are underlined.

- [j1] **Michaelanne Dye**, David Nemer, Neha Kumar, Amy S. Bruckman. "If it Rains, Ask Grandma to Disconnect the Nano: Maintenance & Care in Havana's StreetNet" (2019). *Proceedings of the ACM on Human-Computer Interaction*, Vol. 4, Issue CSCW. **Best Paper Honorable Mention, top 4% of submissions.**

Heavily Peer-Reviewed, Archived Conference Publications²

- [c15] Sena Kojah, Hibby Thach, Oliver Haimson, and **Michaelanne Thomas**. "The Burden of Bearing Witness: Digital Practices of Marginalized Social Media Users in High-Stakes Contexts." *ACM Conference on Human Factors in Computing Systems (CHI)*. (2026)
- [c14] Sheza Naveed, Hamza Naveed, Raksha Vinayak Hungund, and **Michaelanne Thomas**. "If we post, what will people think of us?": Offline Norms, Online Engagement and Unpacking Gendered Experiences in a Pakistani Facebook Tech Community." *CHI*. (2026)
- [c13] Hellina Hailu Nigatu, Farhana Shahid, Vishal Sharma, **Michaelanne Thomas**, Abigail Oppong, and Ishtiaque Ahmed. "UnWEIRDing Peer Review in Human-Computer Interaction." *CHI*. (2026)
- [c12] Ben Zefeng Zhang, Tianling Yang, Milagros Miceli, Oliver L. Haimson, and **Michaelanne Thomas**. "The Making of Performative Accuracy in AI Training: Precision Labor and Its Consequences." *CHI*. (2025)
- [c11] Carla F. Griggio, Mayra D. Barrera Machuca, Marisol Wong-Villacres, Laura S. Gaytán-Lugo, Karla Badillo-Urquiola, Adriana Alvarado Garcia, Monica Perusquia-Hernandez, M. Ciolfi Felice, F.L. Cibrian, **Michaelanne Thomas**, and C. Fuentes. "Identifying the Values that Shape HCI and CSCW Research with Latin American Communities: A Collaborative Autoethnography." *CSCW Companion* (2024), pp. 545–552.
- [c10] Hibby Thach, Samuel Mayworm, **Michaelanne Thomas**, Oliver Haimson. "Trans-centered moderation: Trans technology creators and centering transness in platform and community governance." *ACM FAccT* (2024).
- [c9] Manasee Narvilkar, Josiah Mangiameli, Adriana Alvarado Garcia, Anusha Vasudeva, Aparna Ramesh, Azra Ismail, Daniel Schiff, Danielle Schechter, Jordan Chen, Karthik Bhat, Marisol Wong-Villacres, **Michaelanne Dye**, Naveena Karusala, Pragati Signh, Savanthi Murthy, Shubhangi Gupta, Udaya Lakshmi, Neha Kumar. "Bringing Shades of Feminism to Human-Centered Computing." *CHI* (2019).
- [c8] **Michaelanne Dye**, David Nemer, Josiah Mangiameli, Amy S. Bruckman, Neha Kumar. "El Paquete Semanal: The Week's Internet in Havana." *CHI* (2018). [25.8% acceptance rate]

²Peer-reviewed conferences are top-tier publication venues in HCI and computer science. They are highly selective, extensively reviewed, and intended for archival papers only. When available, the acceptance rate is included.

- [c7] Hayley Evans, Marisol Villacres-Wong, Daniel Castro, Eric Gilbert, Rosa Arriaga, **Michaelanne Dye**, Amy S. Bruckman. "Facebook in Venezuela: Understanding Solidarity Economies in Low-Trust Environments." *CHI* (2018). [25.8%]
- [c6] **Michaelanne Dye**, David Nemer, Laura Pina, Nithya Sambasivan, Amy S. Bruckman, Neha Kumar. "Locating the Internet in the Parks of Havana." *CHI* (2017). [25%] **Best Paper Honorable Mention, top 4% of submissions.**
- [c5] Casey Fiesler, **Michaelanne Dye**, Munmun De Choudhury, Jessica Feusten, Eric Gilbert, Chaya Hiruncharoenvate, C.J. Hutto, Shannon Morrison, Umashanti Pavalanathan, Amy S. Bruckman. "What (or Who) Is Public? Privacy Settings and Social Media Content Sharing." *CSCW* (2017). [34%]
- [c4] Mehrab Bin Morshed, **Michaelanne Dye**, Ishtiaque Ahmed, Neha Kumar. "When the Internet Goes Down in Bangladesh." *CSCW* (2017). [34%]
- [c3] **Michaelanne Dye**, Annie Antón, Amy S. Bruckman. "Early Adopters of Internet and Social Media in Cuba." *CSCW* (2016). [25%]
- [c2] Parisa Roshan, Maia Jacobs, **Michaelanne Dye**, Elizabeth DiSalvo. "Exploring How Parents in Economically Depressed Communities Access Learning Resources." *GROUP* (2014). [30%]
- [c1] Jill P. Dimond, **Michaelanne Dye**, Daphe Larose, Amy S. Bruckman. "Hollaback!: the Role of Storytelling Online in a Social Movement Organization." *CSCW* (2013). **Best Paper Honorable Mention, top 5% of submissions.**

Journal Publications Lightly Reviewed

- [jL4] **Michaelanne Thomas**, David Ribes, Andrea Grover, Megh Marathe, Alexandra Teixeira Riggs, Firaz Peer, Pooja Upadhyay. "Historical Friction: Pacing Ourselves in HCI." *ACM Interactions*, 31(6): 60–66.
- [jL3] Robert Soden, Austin Toombs, **Michaelanne Thomas**. "Evaluating Interpretive Research in HCI." *ACM Interactions*, 31(1): 38–43. (2024)
- [jL2] **Michaelanne Dye**. "Havana's StreetNet: Innovation from Necessity." *XRDS: Crossroads, The ACM Magazine for Students*, 26(2): 20–25. (2019)
- [jL1] **Michaelanne Dye**, David Nemer, Josiah Mangiameli, Amy Bruckman, Neha Kumar. "The Human Infrastructure of El Paquete, Cuba's Offline Internet." *ACM Interactions*, 26(1): 58–62. (2018)

Lightly Reviewed Conference Proceedings

- [[lc6] Ben Zefeng Zhang, Tianling Yang, Oliver Haimson, **Michaelanne Thomas**. "Conceptualizing Precision Labor in Artificial Intelligence Training." *AoIR* (2024).
- [[lc5] Pelle Tracey, Ben Zefeng Zhang, Patricia Garcia, Oliver Haimson, **Michaelanne Thomas**. "The Technopolitics of Waiting: Case Studies of AI Training in China and Homeless Services Systems in the U.S." *AoIR* (2024).
- [[lc4] Abigail Jacobs, **Michaelanne Dye**. "Internet-Human Infrastructures: Lessons from Havana's StreetNet." Workshop: Innovative Ideas in Data Science. *WWW* (2020). **Best Paper Award**.
- [[lc3] **Michaelanne Dye**. "Seamfully Interwoven: Piecing Together Havana's Internet." *CHI Doctoral Consortia* (2018).
- [[lc2] **Michaelanne Dye**, Amy S. Bruckman, Neha Kumar. "Social Computing & Development." *CHI Symposium: HCI Across Borders* (2017).
- [[lc1] **Michaelanne Dye**, Annie Antón, Amy S. Bruckman. "Cuba Intercambio: Cultural and Information Exchange for Cuba." *CHI Development Consortium: HCI Across Borders* (2016).

Workshop Position Papers (Lightly Reviewed)

- [[lw10] **Michaelanne Thomas**. "Human Connections: The Relational Dynamics of Havana's Digital Infrastructure." (2025). Connective (t)Issues Workshop, Data & Society.
- [[lw9] **Michaelanne Thomas**. "Embracing Interdependence to Address Climate Migration." (2024). HCI, Mobility Justice, and Migration Workshop, CSCW 2024.
- [[lw8] **Michaelanne Thomas**. "Soy Mitad Cubana pero no de la sangre: Is there room for personal histories in CSCW?" (2023). Historicism Workshop, CSCW.
- [[lw7] **Michaelanne Thomas**. "Piecing Together Cuban Digital Communities: Studying Online Platforms, Private Spaces, and 'Offline' Internets." (2023). Mixed Realities: Ethnographic Approaches to the Virtual Conference, Yale University.
- [[lw6] Ben Zefeng Zhang, Oliver L. Haimson, **Michaelanne Thomas**. "The Labor of Training Artificial Intelligence: Data Infrastructure, Mobility, and Marginality." (2023). *CHI Behind the Scenes of Automation Workshop*.
- [[lw5] Sylvia Darling, Ben Zefeng Zhang, Shanley Corvite, Alexis Herrera, Hibby Thach, Suanmuanlian Tonsing, **Michaelanne Thomas**. "Five Declarations on Borders for HCI." *CHI HCI Across Borders Workshop* (2022).

- [lw4] Ben Zefeng Zhang, Oliver Haimson, **Michaelanne Thomas**. "The Chinese Diaspora and the Attempted WeChat Ban: Platform Precarity, Anticipated Impacts, and Infrastructural Migration." (2022). *CHI HCI Across Borders Workshop*.
- [lw3] Ben Zefeng Zhang, Oliver L. Haimson, **Michaelanne Dye**. "The Chinese Diaspora: Overlapping Life Transitions, Barriers, and HCI." (2021). *CHI Workshop on Migration and Mobility in HCI*.
- [lw2] **Michaelanne Dye**. "Havana's StreetNet: Contending with Power and Privilege in a Grassroots Intranet." *CSCW Workshop: Design and the Politics of Collaboration* (2019).
- [lw1] **Michaelanne Dye**, Eric Gilbert, Annie Antón, Amy S. Bruckman. "Social Media and Repressive Regimes: The Case of Cuba and Venezuela." *CSCW Workshop* (2015).

Peer-Reviewed Panels, Symposia, & Workshops Organized

- [wo5] Sara Vannini, Andrea Jimenez, Marisol Wong Villacres, **Michaelanne Thomas**. "Reimagining Digital Technology for the 'New Normal': A Feminist Approach to Freedom and Social Inclusion." *IFIP 9.4* (2022).
- [wo4] Sarah A. Gilbert, Casey Fiesler, Lindsay Blackwell, Michael Ann DeVito, **Michaelanne Dye**, Shamika Goddard, Kishonna L. Gray, David Nemer, C. Estelle Smith. "Public Scholarship and CSCW: Trials and Twitterations." *CSCW* (2020).
- [wo3] Neha Kumar, Christian Sturm, Syed Ishtiaque Ahmed, Naveena Karusala, Marisol Wong-Villacres, Leonel Vinicio Morales Diaz, Rita Orji, **Michaelanne Dye**, Nova Ahmed, Susan Dray. "HCI Across Borders and Intersections." *CHI* (2019).
- [wo2] Neha Kumar, Naveena Karusala, Marisol Wong-Villacres, **Michaelanne Dye**, Josiah Mangiameli, Karthik Bhat, Anupriya Tuli. "Intersectional Computing for Technology and Development." *ICTD* (2019).
- [wo1] **Michaelanne Dye**, Neha Kumar, Ari Shlesinger, Marisol Wong-Villacres, Morgan G. Ames, Rajesh Veeraraghavan, Jacki O'Neill, Joyojeet Pal, Mary L. Gray. "Solidarity Across Borders: Navigating Intersections Towards Equity and Inclusion." *CSCW* (2018).

Posters

- [p10] David Nemer, Ian Spangler, **Michaelanne Dye**. "Airbnb and the Costs of Emotional Labor in Havana, Cuba." *CSCW* (2018).
- [p9] **Michaelanne Dye**. "The Human Infrastructure of the Internet in Havana." Microsoft Research PhD Summit, Redmond, WA. (2018)

- [p8] **Michaelanne Dye.** "The Social Creation of the Cuban Internet." GVU Research Showcase, Georgia Tech. (2018)
- [p7] **Michaelanne Dye.** "Seamfully Interwoven: Piecing Together the Internet in Havana." *CHI* (2018).
- [p6] **Michaelanne Dye.** "El Paquete Semanal: The Week's Internet in Havana." GVU Research Showcase, Georgia Tech. (2018)
- [p5] Mehran Bin Morshed, **Michaelanne Dye**, Azell Francis, Sam Harvey, Nick Vernon. "All-In: Friendsourcing the Internet." Ideas2Serve Competition, Georgia Tech. (2017)
- [p4] **Michaelanne Dye.** "The Co-Creation of the Internet in Cuba." GVU Research Showcase, Georgia Tech. (2017)
- [p3] **Michaelanne Dye.** "Locating the Internet in the Parks of Havana." NetHope Global Summit, Atlanta. (2016)
- [p2] **Michaelanne Dye.** "Impacts of Newly Opened WiFi Hotspots in Havana." GVU Research Showcase, Georgia Tech. (2016)
- [p1] **Michaelanne Dye.** "Early Adopters of the Internet & Social Media in Cuba." GVU Research Showcase, Georgia Tech. (2015)

PUBLIC OUTREACH

Paper-Based Talks

- [pt9] **Michaelanne Thomas.** "Human Connections: The Relational Dynamics of Havana's Digital Infrastructure." (2025). Connective (t)Issues: Stories of Digitality, Infrastructures, and Resistance Workshop, Data & Society.
- [pt8] **Michaelanne Thomas.** "Reimagining Ethnography in HCI: A Relational Approach." (2023). Society for the Social Studies of Science (4S).
- [pt7] **Michaelanne Thomas.** "The Relational Infrastructure of Sociotechnical Engagements in Havana." (2022). Thirteenth Conference on Cuban and Cuban-American Studies.
- [pt6] **Michaelanne Thomas.** "Cuban Splinternets." (2021). Society for the Social Studies of Science (4S).
- [pt5] **Michaelanne Dye.** "Innovation at the Margins: Lived Conceptualizations of Technoculture in Havana." (2020). Society for the Social Studies of Science (4S).
- [pt4] **Michaelanne Dye,** David Nemer, Neha Kumar, Amy S. Bruckman. "If it Rains, Ask Grandma to Disconnect the Nano: Maintenance & Care in Havana's StreetNet." (2019). *Proceedings of the ACM on Human-Computer Interaction*, Vol. 4, Issue CSCW.

- [pt3] **Michaelanne Dye**, David Nemer, Josiah Mangiameli, Amy S. Bruckman, Neha Kumar. "El Paquete Semanal: The Week's Internet in Havana." *CHI* (2018).
- [pt2] **Michaelanne Dye**, David Nemer, Laura Pina, Nithya Sambasivan, Amy S. Bruckman, Neha Kumar. "Locating the Internet in the Parks of Havana." *CHI* (2017).
- [pt1] **Michaelanne Dye**, Annie Antón, Amy S. Bruckman. "Early Adopters of Internet and Social Media in Cuba." *CSCW* (2016).

Invited Talks & Panels

- 2026** Digital Scholarship at the University of Michigan & The Ann Arbor District Library, Ann Arbor Art + Feminism 2026, Invited Panelist & Guest Speaker, "*Toward a Matriarchal Internet? or What internets outside the WWW can teach us about designing new worlds*"
- 2025** Donia Human Rights Center, University of Michigan, Lessons of Authoritarianism and Democratic Resilience in Latin America: Cuba's Digital Revolution: Between Quiescence and Revolt, Featured Speaker: "*Alternate Internets & The Politics of Everyday Connection*"
- 2024** University of Washington, Change Seminar, Invited Speaker: "*Community as Connectivity: The Relationality of Digital Ecosystems in Contexts of Precarity*"
University of Virginia, Media Studies and Latin American Studies, Invited Speaker: "*Social Webs and Digital Threads: How Relational Dependencies Enable Cuban Internet Ecosystems*"
- 2023** Yale University, Mixed Realities: Ethnographic Approaches to the Virtual, Invited Speaker: "*Ethical Tensions and Methodological Concerns: Ethnography Online and Off*"
CHI 2023 Families Panel, Panelist: "*Solo Parenting, Academic Research, and Inclusive Practices for CHI*"
- 2021** Cornell Summer School on Designing Technology for Social Impact, Speaker: "*On Slow Scholarship and Radical Rest*"
- 2020** University of Michigan, ESC Launch Event, Panelist: "*Culture After Tech Culture, Unimaginable?*"
- 2019** Georgia Tech G&VU Brown Bag Speaker Series, Speaker: "*Beyond Access: Human Infrastructures in Constrained Contexts*"
Georgia Tech Center for Computing & Society, Speaker: "*Connecting and Computing in Cuba*"
ICTD 2019 Conference, Panelist: "*Creating Your Own Path in ICTD*"
- 2018** The Atlantic's Humanity + Tech Conference, MIT Media Lab, Panelist: "*How is the Digital Age Playing Out Around the Globe?*"

Microsoft Research, Researcher Talks, Speaker: *"Using Social Media to Navigate Extended Crisis: The Case of the Venezuelan Diaspora"*

University of Kentucky, College of Information & Communication, Speaker: *"Seamfully Interwoven: Piecing Together the Internet in Havana"*

Georgia Tech Office for Hispanic Initiatives, Latino College and STEM Fair, Panelist

2016 Georgia Tech Office of Hispanic Initiatives, Panelist: *"U.S. and Cuba Relations: Past, Present, and Future"*

Google Inc. Headquarters, Speaker: *"Social Media and Internet Adoption in Cuba"*

2014 International Association of Administrative Professionals (IAAP) Annual Conference, Keynote Speaker: *"Leveraging Social Media Platforms in the Workplace"*

2013 Georgia Tech Executive Roundtable Conference, Keynote Speaker: *"Managing Your Social Media Brand: Professional, Political, and Personal Impacts"*

Internal

University of Michigan

2025 SI 840, "Historicism, Ethnography, and My Approach to Research"
2025 SI 657, "El Paquete Semanal in Havana"
2024 SI 429, "Infrastructural Care Across Online Communities in Crisis"
2021 SI 840, "Interviewing Techniques"
2019 SI 110, "Internet Innovation and the Promise of Connectivity"

Georgia Institute of Technology

2011 ANTH 3033, "Structural Violence and Anthropology"
2019 CS 6470, "The Social Construction of the Internet in Havana"
2017 CS 6470, "Studying Online Communities in Developing Contexts"
2016 CS 6470, "Early Adopters of Social Media and the Internet in Havana"
2015 CS 4690, "Conducting Fieldwork in HCI"
2015 CS 4001, "Computing, Society, and Ethics in Development Contexts"
2014 CS 1300, "Managing Your Personal Online Brand"
2013 CS 1300, "Presenting Yourself Online"
2012 CS 1300, "What Does Your Online Presence Say About You?"

Georgia State University

2011 ANTH 3033, "Structural Violence and Anthropology"

Invited Research Institutes and Professional Development

- 2025 **Situating Network Infrastructure with People, Practices, and Beyond (SNIP2+), NSF Funded Workshop, Mentor**
- 2025 **Data & Society, Connective (t)Issues: Stories of Digitality, Infrastructures, and Resistance Workshop, Participant**
- 2020 **Computing Research Association (CRA) Early Career Workshop, Participant**
- 2019 **Consortium for the Science of Sociotechnical Systems (CSST) Summer Institute, Participant**
- 2018 **CHI Doctoral Colloquium, Participant**

TEACHING EXPERIENCE

Courses Taught

- 2026 SI 529, The Design & Analysis of Online Communities* ³, University of Michigan
SI 428, The Design & Analysis of Online Communities*, University of Michigan
- 2025 SI 529, The Design & Analysis of Online Communities*, University of Michigan
SI 428, Online Communities, University of Michigan
- 2024 SI 529, The Design & Analysis of Online Communities*, University of Michigan
SI 302, Introduction to Information Ethics*, University of Michigan
SI 430, Information Technology & Global Society*, University of Michigan
- 2023 SI 529, The Design & Analysis of Online Communities*, University of Michigan
SI 430, Information Technology & Global Society*, University of Michigan
- 2022 SI 699, Mastery User Experience Research & Design, University of Michigan
- 2016 CS 8000, Human-Centered Computing Seminar, Georgia Tech

Teaching Assistant

- 2017 CS 6470, Design of Online Communities, Georgia Tech, *overall effectiveness: 4.73/5*
- 2015 CS 4001, Computing and Society, Georgia Tech, *overall effectiveness: 4.93/5*
- 2015 CS 4472, Design of Online Communities, Georgia Tech *overall effectiveness: 4.67/5*

³Courses with an asterisk (*) indicate that they are cross-listed with the Science, Technology, and Society (STS) Program and the Digital Studies Institute (DSI) at the University of Michigan

2014	CS 4001, Computing and Society, Georgia Tech, <i>overall effectiveness: 4.76/5</i>
2011	ANTH 4112, Modernity and Identity, Georgia State University
2010	ANTH 3033, Anthropology of Violence, Georgia State University
2010	ANTH 2100, Introduction to Anthropology, Georgia State University
2009	ANTH 2030, Archaeology and Prehistory, Georgia State University

ACADEMIC ADVISING

Current PhD Advisees

2024–pres.	Samuel Mayworm, PhD-Information, University of Michigan
2023–pres.	Hibby Thatch, PhD-Information, University of Michigan
2022–2024	Suanmuanlian Tonsing, PhD-Information, University of Michigan

Graduated PhD Advisees

2020–2025	Ben Zhang, PhD-Information, University of Michigan Dissertation: <i>Infrastructuring Data Values: An Ethnography of AI Production, Labor, and Data Marketplaces in the Chinese Datafied State</i> Current position: Assistant Professor, Department of Technology and Society, Stonybrook University
-----------	--

Graduated Dissertation Committees

2024–2026.	Josh Guberman, PhD-Information, University of Michigan
2019–pres.	Sylvia Simioni, PhD-Information, University of Michigan
2024–pres.	Tyler Musgrove, PhD-Information, University of Michigan

UMSI PhD Milestone Committees

2023–2024.	Ghadir Awad, PhD-Information, University of Michigan
2022–2023.	Abhishek Sekharan, PhD-Information, University of Michigan
2022–2023.	Pelle Tracey, PhD-Information, University of Michigan

Masters Advisor

2021–2023	Alexis Herrera, MS-Information, University of Michigan Thesis: <i>“Sedimentation, Stratification, Signification: Revisiting Gilles Deleuze and Félix Guattari’s Assemblage Theory”</i>
2019–2020	Brittany Lang, MS-Information, University of Michigan

Thesis: *"Digital Inclusion in Detroit, Michigan: A Study of Community Leadership, Network Building, and Possibility of Closing the Digital Divide"*

Research Mentor

2024–2025.	Camila Garcia, MS-Information, University of Michigan
2023–2025.	Sheza Naveed, MS-Information, University of Michigan
2023–2025.	Hamza Naveed, MS-Information, University of Michigan
2021–2022	Ira Anjali Anwar, PhD-Information, University of Michigan
2021–2022	Shanley Corvite, BS-Information, University of Michigan
2017–2019	Josiah Mangiameli, MS-HCI, Georgia Tech
2016–2017	Sara Norris, BS-Computer Science, Georgia Tech
2014–2015	Luisa Botelho, BS-Computer Science, Georgia Tech

SERVICE

Program Committees

Steering Committee: ACM COMPASS (2025–2028)

Notes Chair: ICTD (2020)

Open Sessions Co-Chair: ICTD (2019)

Papers Co-Chair: IFIP WG 9.4 (Implications of Information and Digital Technologies for Development) (2021)

Program Committees: Association of Computing Machinery Conference on Human Factors in Computing Systems 2019, 2026 ACM ICTD (2019, 2020, 2023, 2024), ACM COMPASS (2025)

Ad Hoc Reviewing

Conference on Computer Supported Cooperative Work and Social Computing (CSCW)

ICTD

CHI

ACM COMPAS

DIS

MIT Press (manuscript reviewer)

International Journal of Communication

CHIuXiD

MobileHCI

University of Michigan

2024–2025	Organizational Culture & Community Committee
2024–2025	Community Impact Subcommittee
2024–2025	United Way of Michigan Faculty Representative, School of Information
2023–2024	Online Programs Committee
2022–2023	Diversity, Equity, and Inclusion (DEI) Committee
2022–2023	Anti-Racism Curriculum Subcommittee

MEMBERSHIPS

Memberships

2026–pres.	Latin American Studies Association (LASA)
2021–pres.	Association of Latina and Latino Anthropologists
2021–pres.	Digital Anthropologies Interest Group
2020–pres.	Computing Research Association (CRA)
2019–pres.	Society for the Social Studies of Science (4S)
2016–pres.	Association for Computing Machinery (ACM)
2009–pres.	American Anthropological Association (AAA)
2006–2014	Public Relations Society of America (PRSA)

SELECTED PRESS

2021	Rest of World , "Cuban Meemers are Using Sarcasm to Avoid Jail Time"
2021	Vice , "Cuba is making its own smartphone—with China's help"
2018	The Atlantic Live , "How is the digital age playing out around the globe?"
2018	Boing Boing , "Inside Cuba's massive, weekly, human-curated sneaker-net"
2018	This is Hell , "Exploring the IRL peer-to-peer network of Cuba's offline internet"
2016	Reuters , "Millennials lead private media opening in communist-run Cuba"
2016	CNN en Español , "Cuba Intercambio"
2016	Motherboard , "Cuban's Government Will Decide When Cubans Get the Internet"
2016	90.1 FM WABE , "Ga. Tech Project Provides Cubans With Faster Internet"
2016	New Scientist , "Next Billion People Online Will Get Odd Versions of the Internet"
2016	Columbia Journalism Review , "Seven signs Cuban media is moving towards openness"
2013	Scientific American , "How to Manage Your Digital Afterlife"

- 2013 **Variety**, "The Memory of Cory Monteith Lives On (and On) via Social Media"
- 2013 **Mashable**, "How 1 Billion People Are Coping With Death and Facebook"
- 2012 **ReadWrite**, "How People Communicate on Instagram"
- 2012 **ReadWrite**, "Posting Photos of Your Kids on Facebook: The Realities"
- 2012 **ReadWrite**, "I Wanna Live Forever, or How We Die on Social Networks"

Last updated: March 20, 2026