M I C H A E L A N N E **T H O M A S**, PH.D.

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UNIVERSITY OF MICHIGAN

School of Information

105 S State Street

Ann Arbor, MI 48109

Research Areas: Computer-Supported Cooperative Work (CSCW), Science and Technology Studies (STS), Information Communication Technologies and Development (ICTD), Anthropology, Latin American and Caribbean Studies, feminist theories of care, internet access in resource-constrained contexts, the collaborative design of local information systems, and the use of social media for social change.

CURRENT APPOINTMENTS

University of Michigan, Ann Arbor, Michigan
Assistant Professor, School of Information

Affiliate Faculty, Center for Ethics, Society, and Computing (ESC)
Affiliate Faculty, Digital Studies Institute
Affiliate Faculty, Institute for Research on Women and Gender
Affiliate Faculty, Science and Technology Studies (STS) Program
Affiliate Faculty, Center for Latin American and Caribbean Studies

AWARDS & HONORS

2023	**Advising Council of UM Outstanding Advisor Award Nominee,** University of Michigan 2023
2020	**Best Paper Award,** The Web Conference (WWW), 2020, Innovative Ideas in Data Science Workshop [lc5]
2019	**Presidential Postdoctoral Fellowship Program Awardee,** 2019-2022, University of Michigan
2019	**Best Paper Honorable Mention** (top 4% of submissions), ACM CSCW 2019
2019	**Herz Global Impact Award,** Awarded by Achievement Rewards for College Scientists (ARCS), *awarded 3 consecutive years, 2017, 2018, 2019*
2018	**Foley Scholar Award,** Georgia Institute of Technology
2017	**Microsoft Research PhD Fellowship**, 2017-2019
2017	**Best Paper Honorable Mention** (top 4% of submissions), CHI [c6]
2017	**Finalist, Ideas2Serve Competition**, Georgia Institute of Technology
2013	**Best Paper Honorable Mention** (top 5% of submissions), CSCW [c1]

EDUCATION

2019	**Ph.D., Human-Centered Computing** Georgia Institute of Technology, Atlanta, GA
2011	**M.A., Cultural Anthropology** Georgia State University, Atlanta, GA
2006	**B.A., Spanish**

University of Georgia, Athens, GA

PAST APPOINTMENTS

2019-2022   **University of Michigan,** Ann Arbor, MI
Presidential Postdoctoral Fellow, School of Information, 2019-2022
Mentor: Kentaro Toyama

2014-2019   **Georgia Institute of Technology,** Atlanta, GA
Graduate Research Assistant, School of Interactive Computing
Advisors: Amy Bruckman, Neha Kumar
Focus: Researching the introduction of internet access in Cuba and the social construction of citizen-led information networks.

2018   **Microsoft Research**, Boston, MA
PhD Research Intern, Social Media Collective Group
Mentor: Mary Gray
Focus: The use of social media by the Venezuelan diaspora to provide emotional, material, and symbolic support during political and economic crises.

2013-2014   **Georgia Institute of Technology,** Atlanta, GA
Research Assistant, School of Interactive Computing
Mentor: Betsy DiSalvo
Focus: Learning resources for parents in low-income communities

2011-2012   **Georgia Institute of Technology,** Atlanta, GA
Research Assistant, School of Interactive Computing
Mentors: Jill Dimond, Amy Bruckman
Focus: Conducted in-depth interviews with participants to examine the use of collective storytelling online in the context of a social movement organization

2009-2011   **Georgia State University,** Atlanta, GA
Graduate Research Assistant, Department of Anthropology
Advisor: Emanuela Guano
Focus: The use of Facebook by Colombian women in Atlanta for identity work and political activism.
Masters Thesis Title: "La Vida Online: The Parallel Public Sphere of Facebook as Used by Colombian Immigrant Women in Atlanta." Masters Thesis, Georgia State University, 2011.

2009-2011   **Culture Connect, Inc.,** Atlanta, GA
Qualitative Data Researcher
Focus: Conducted action research through in-depth interviews, participant observation, and survey collection with mentors and youth in Culture Connect's Go-Betweener Mentoring Program. Research contributed to securing a $100,000 grant for the mentoring program.

2010-2011   **City to City**, Buenos Aires, Argentina; New York, NY
Buenos Aires Research Project Director, Global Cities Research Project

Focus: Developed research protocol to understand changing perceptions in spiritual dynamics among urban dwellers, relative to recent social and economic change in Argentina. Trained research team and developed comprehensive research reports.

GRANTS, FELLOWSHIPS, & MONETARY AWARDS

2024	*SUCCEED (Supporting Careers and Cultivating Excellence, Engagement, and Diversity Grant) Award,* 2024-25, University of Michigan ($10,000)
2022	*The Elizabeth Crosby Research Award,* 2022-23, University of Michigan ($10,000)
2018	*Herz Global Impact Award***,** Achievement Reward for College Scientists (ARCS) ($10,000)
2018	*Foley Scholar Winner,* Foley Scholar Awards, Georgia Institute of Technology ($5,000)
2018	*Doctoral Consortium Award Funding*, CHI ($1,100)
2017	*PhD Fellow,* Microsoft Research ($115,106)
2017	*Herz Global Impact Award*, ARCS ($10,000)
2017	*Finalist,* Foley Scholar Awards, Georgia Institute of Technology
2016	*Facebook Grant*, Development Consortium, CHI ($1,800)
2016	*Herz Global Impact Award*, ARCS ($10,000)
2016	*Finalist,* Foley Scholar Awards, Georgia Institute of Technology
2016	*Facebook Travel Grant,* CHI 2016 HCI Across Borders Consortium ($2,000)
2015	*GVU Travel Grant*, CSCW ($1,500)
2014-2019	*Graduate Student Assistantship*, Georgia Institute of Technology
2009-2011	*Full Tuition Award, Academic Excellence & Teaching Service,* Georgia State University, ($20,900 annually)
2003-2006	*Hope Scholar*, University System of Georgia
2003-2005	*WinShape Scholar*, Berry College ($18,000 annually)

PUBLICATIONS & PRESENTATIONS[1]

BOOK PROJECTS

[b1] **Michaelanne Thomas**. *Making Connection: The Relational Infrastructure of the Cuban Internet.* (Book project underway).

PEER-REVIEWED JOURNAL PUBLICATIONS

[j5] **Michaelanne Thomas**. Relational Infrastructures of Survival: How Social Dependencies Enable Alternative Internets in Cuba. (2025)*. Cuban Studies,* 54(1), 126-146.

[j4] Ben Zefeng Zhang, Oliver Haimson, **Michaelanne Thomas**. The Chinese Diaspora and the Attempted WeChat Ban: Platform Precarity, Anticipated Impacts, and Infrastructural Migration (2022). *Proceedings of the ACM on Human-Computer Interaction*.

[j3] Ira Anjali Anwar, **Michaelanne Thomas**, Kentaro Toyama, Julie Hu. Gig Platforms as Faux Infrastructure: A Case Study of Women Beauty Workers in India (2022). *Proceedings of the ACM on Human-Computer Interaction*.

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[1] Student authors whom I advise(d) or mentor(ed) are underlined.

[j2]   **Michaelanne Dye**. Un Grano de Arena: Infrastructural Care, Social Media Platforms, and the Venezuelan Humanitarian Crisis (2021). *Proceedings of the ACM on Human-Computer Interaction.* Volume 4, CSCW3, Article 247, 28 pages.

[j1]   **Michaelanne Dye,** David Nemer, Neha Kumar, Amy S. Bruckman. If it Rains, Ask Grandma to Disconnect the Nano: Maintenance & Care in Havana's StreetNet (2019). *Proceedings of the ACM on Human-Computer Interaction.* Volume 4, Issue CSCW*. **Best Paper Honorable Mention, top 4% of submissions**

HEAVILY PEER-REVIEWED, ARCHIVED CONFERENCE PUBLICATIONS[2]

[c11]   Ben Zefeng Zhang, Tianling Yang, Milagros Miceli, Oliver L. Haimson, and **Michaelanne Thomas**. (2025). The Making of Performative Accuracy in AI Training: Precision Labor and Its Consequences. In *CHI Conference on Human Factors in Computing Systems (CHI).*

[c10]   Hibby Thach, Samuel Mayworm, **Michaelanne Thomas,** Oliver Haimson (2024). Trans-centered moderation: Trans technology creators and centering transness in platform and community governance. *Proceedings of the 2024 ACM Conference on Fairness, Accountability, and Transparency (ACM FAccT).*

[c8]   **Michaelanne Dye,** David Nemer, Josiah Mangiameli, Amy S. Bruckman, and Neha Kumar. (2018). El Paquete Semanal: The Week's Internet in Havana. *CHI 2018.* [25.8% acceptance rate]

[c7]   Hayley Evans, Marisol Villacres-Wong, Daniel Castro, Eric Gilbert, Rosa Arriaga, **Michaelanne Dye,** and Amy S. Bruckman. (2018). Facebook in Venezuela: Understanding Solidarity Economies in Low-Trust Environments. *CHI 2018*. [25.8%]

[c6]   **Michaelanne Dye,** David Nemer, Laura Pina, Nithya Sambasivan, Amy S. Bruckman, and Neha Kumar. (2017). Locating the Internet in the Parks of Havana. *CHI 2017.* [25%] **Best Paper Honorable Mention, top 4% of submissions**

[c5]   Casey Fiesler, **Michaelanne Dye,** Munmun De Choudhury, Jessica Feusten, Eric Gilbert, Chaya Hiruncharoenvate, C.J. Hutto, C.J., Shannon Morrison, Umashanti Pavalanathan, and Amy S. Bruckman. (2017). What (or Who) Is Public? Privacy Settings and Social Media Content Sharing. *CSCW 2017*. [34%]

[c4]   Mehrab Bin Morshed, **Michaelanne Dye**, Ishtiaque Ahmed, and Neha Kumar (2017). When the Internet Goes Down in Bangladesh. *CSCW 2017*. [34%]

[c3]   **Michaelanne Dye**, Annie Antón, and Amy S. Bruckman (2016). Early Adopters of Internet and Social Media in Cuba. *CSCW 2016*. [25%]

[c2]   Parisa Roshan, Maia Jacobs, **Michaelanne Dye,** and Elizabeth DiSalvo (2014). Exploring How Parents in Economically Depressed Communities Access Learning Resources. *Proceedings of the 2014 ACM Conference on Supporting Groupwork (GROUP)*. [30%]

[c1]   Jill P. Dimond, **Michaelanne Dye,** Daphne Larose, and Bruckman, Amy S. (2013). Hollaback!: the role of storytelling online in a social movement organization. *CSCW 2013*. **Best Paper Honorable Mention, top 5% of submissions**

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[2] Peer-reviewed conferences are top-tier publication venues in HCI and computer science. They are highly selective, extensively reviewed, and intended for archival papers only. When available, the acceptance rate is included.

JOURNAL PUBLICATIONS LIGHTLY REVIEWED

[jl4] **Michaelanne Thomas,** David Ribes, Andrea Grover, Megh Marathe, Alexandra Teixeira Riggs, Firaz Peer, Pooja Upadhyay (2024). "Historical Friction: Pacing Ourselves in HCI." *ACM Interactions* 31, no. 6: 60-6.

[jl3] Robert Soden, Austin Toombs, **Michaelanne Thomas** (2024). "Evaluating Interpretive Research in HCI." *ACM Interactions* 31, no. 1: 38-43.

[jl2] **Michaelanne Dye**. "Havana's StreetNet: innovation from necessity." *XRDS: Crossroads, The ACM Magazine for Students* 26, no. 2 (2019): 20-25.

[jl1] **Michaelanne Dye**, David Nemer, Josiah Mangiameli, Amy Bruckman, and Neha Kumar (2018). "The Human Infrastructure of El Paquete, Cuba's Offline Internet." *ACM Interactions* 26, no. 1: 58-62.

LIGHTLY REVIEWED CONFERENCE PROCEEDINGS

[lc8] Griggio, Carla F., Mayra D. Barrera Machuca, Marisol Wong-Villacres, Laura S. Gaytán-Lugo, Karla Badillo-Urquiola, Adriana Alvarado Garcia, Monica Perusquia-Hernandez, M. Ciolfi Felice, F.L. Cibrian, **Michaelanne Thomas**, and C Fuentes 2024. "Identifying the values that shape HCI and CSCW research with Latin American communities: A collaborative autoethnography." In *Companion Publication of the 2024 Conference on Computer-Supported Cooperative Work and Social Computing,* pp. 545-552. 2024.

[lc7] Ben Zefeng Zhang, Tianling Yang, Oliver Haimson, **Michaelanne Thomas** (2024). Conceptualizing Precision Labor in Artificial Intelligence Training. *Proceedings of the 2024 Conference for the Association of Internet Researchers (AoIR).*

[lc6] Pelle Tracey, Ben Zefeng Zhang, Patricia Garcia, Oliver Haimson, **Michaelanne Thomas** (2024). The Technopolitics of Waiting: Case Studies of AI Training in China and Homeless Services Systems in the U.S. *Proceedings of the 2024 Conference for the Association of Internet Researchers (AoIR).*

[lc5] Abigail Jacobs and **Michaelanne Dye** (2020). Internet-Human Infrastructures: Lessons from Havana's StreetNet. Workshop: Innovative Ideas in Data Science. The Web Conference (WWW 2020). **Best Paper Award**

[lc4] Manasee Narvilkar, Josiah Mangiameli, Adriana Alvarado Garcia, Anusha Vasudeva, Aparna Ramesh, Azra Ismail, Daniel Schiff, Danielle Schechter, Jordan Chen, Karthik Bhat, Marisol Wong-Villacres, **Michaelanne Dye,** Naveena Karusala, Pragrati Signh, Savanthi Murthy, Shubhangi Gupta, Udaya Lakshmi, Neha Kumar (2019). Bringing Shades of Feminism to Human-Centered Computing. In *Extended Abstracts of the 2019 CHI Conference on Human Factors in Computing Systems (CHI).*

[lc3] **Michaelanne Dye** (2018). Seamfully Interwoven: Piecing Together Havana's Internet. *CHI Doctoral Consortia 2018.*

[lc2] **Michaelanne Dye,** Amy S. Bruckman, and Neha Kumar (2017). Social Computing & Development. *Symposium: HCI Across Borders. CHI 2017.*

[lc1] **Michaelanne Dye**, Annie Antón, and Amy S. Bruckman (2016). Cuba Intercambio: Cultural

and Information Exchange for Cuba. *Development Consortium: HCI Across Borders. CHI 2016*.

WORKSHOP POSITION PAPERS (LIGHTLY REVIEWED)

[lw10]   **Michaelanne Thomas**, "Human Connections: The Relational Dynamics of Havana's Digital Infrastructure" (2025). Connective (t)Issues: Stories of Digitality, Infrastructures, and Resistance Workshop. Data & Society.

[lw9]   **Michaelanne Thomas.** "Embracing Interdependence to Address Climate Migration" (2024). HCI, Mobility Justice, and Migration in the Face of Climate Crisis Workshop. CSCW 2024.

[lw8]   **Michaelanne Thomas.** "Soy Mitad Cubana pero no de la sangre: Is there room for personal histories in CSCW?" (2023). Historicism Workshop. CSCW.

[lw7]   **Michaelanne Thomas.** "Piecing Together Cuban Digital Communities: Studying Online Platforms, Private Spaces, and "Offline" Internets." (2023). Mixed Realities: Ethnographic Approaches to the Virtual Conference, Yale University,

[lw6]   Ben Zefeng Zhang, Oliver L. Haimson, **Michaelanne Thomas**. The Labor of Training Artificial Intelligence: Data Infrastructure, Mobility, and Marginality (2023). CHI 2023 Behind the Scenes of Automation Workshop.

[lw5]   Sylvia Darling, Ben Zefeng Zhang, Shanley Corvite, Alexis Herrera, Hibby Thach, Suanmuanlian Tonsing, **Michaelanne Thomas.** Five Declarations on Borders for HCI: A Series of Position Statements from the AnthroTech Lab (2022). *CHI 2022 HCI Across Borders Workshop*.

[lw4]   Ben Zefeng Zhang, Oliver Haimson, **Michaelanne Thomas**. The Chinese Diaspora and the Attempted WeChat Ban: Platform Precarity, Anticipated Impacts, and Infrastructural Migration (2022). *CHI 2022 HCI Across Borders Workshop*.

[lw3]   Ben Zefeng Zhang, Oliver L Haimson, **Michaelanne Dye**. The Chinese Diaspora: Overlapping Life Transitions, Barriers, and HCI (2021. *CHI workshop on Migration and Mobility in HCI: Rethinking Boundaries, Methods, and Impact.* CHI 2021.

[lw2]   **Michaelanne Dye** (2019). Havana's StreetNet: Contending with Power and Privilege in a Grassroots Intranet. *Workshop: Design and the Politics of Collaboration: A Grassroots Perspective. CSCW 2019*

[lw1]   **Michaelanne Dye**, Eric Gilbert, Annie Antón, and Amy S. Bruckman (2015). Social Media and Repressive Regimes: The Case of Cuba and Venezuela. *Workshop: Doing CSCW Research in Latin America: Differences, Opportunities, Challenges, Lessons Learned. CSCW 2015*.

PEER-REVIEWED PANELS, SYMPOSIA, & WORKSHOPS ORGANIZED

[wo6]   Farhana Shahid, Hellina Hailu Nigatu, Abigail Oppong, Syed Ishtiaque Ahmed, **Michaelanne Thomas** (2025). Evaluating Research from and About the Global Majority. Special Interest Group (SIG). Conference for Computer Supported Cooperative Work and Social Computing (CSCW) 2025.

[wo5]   Sara Vannini, Andrea Jimenez, Marisol Wong Villacres, **Michaelanne Thomas** (2022). Reimagining

digital technology for the "new normal:" A feminist approach to freedom and social inclusion. Working Group 9.4 Implications of Information and Digital Technologies for Development at the International Federation of Information Processing (IFIP) on the (Paper Track). *IFIP 9.4 2022*.

[wo4]   Sarah A Gilbert, Casey Fiesler, Lindsay Blackwell, Michael Ann DeVito, **Michaelanne Dye**, Shamika Goddard, Kishonna L Gray, David Nemer, C Estelle Smith (2020). Public Scholarship and CSCW: Trials and Twitterations. *CSCW 2020.*

[wo3]   Neha Kumar, Christian Sturm, Syed Ishtiaque Ahmed, Naveena Karusala, Marisol Wong-Villacres, Leonel Vinicio Morales Diaz, Rita Orji, **Michaelanne Dye**, Nova Ahmed, Susan Dray. HCI Across Borders and Intersections. *CHI 2019.*

[wo2]   Neha Kumar, Naveena Karusala, Marisol Won-Villacres, **Michaelanne Dye**, Josiah Mangiameli, Karthik Bhat, Anupriya Tuli. 2019 Intersectional Computing for Technology and Development. *ICTD 2019.*

[wo1]   **Michaelanne Dye,** Neha Kumar, Ari Shlesinger, Marisol Wong-Villacres, Morgan G. Ames, Rajesh Veeraraghavan, Jacki O'Neill, Joyojeet Pal, Mary L. Gray. 2018. Solidarity Across Borders: Navigating Intersections Towards Equity and Inclusion. *CSCW 2018*.

POSTERS

[p10]   David Nemer, Ian Spangler, and **Michaelanne Dye** (2018). "Airbnb and the Costs of Emotional Labor in Havana, Cuba." *CSCW 2018*.

[p9]   **Michaelanne Dye** (2018). "The Human Infrastructure of the Internet in Havana." Microsoft Research PhD Summit, Microsoft Headquarters, Redmond, WA.

[p8]   **Michaelanne Dye** (2018). "The Social Creation of the Cuban Internet." GVU Research Showcase, Georgia Tech.

[p7]   **Michaelanne Dye** (2018). "Seamfully Interwoven: Piecing Together the Internet in Havana." *CHI 2018*.

[p6]   **Michaelanne Dye** (2018). "El Paquete Semanal: The Week's Internet in Havana." GVU Research Showcase, Georgia Tech.

[p5]   Mehran Bin Morshed, **Michaelanne Dye,** Azell Francis, Sam Harvey, Nick Vernon (2017). "All-In: Friendsourcing the Internet." Ideas2Serve Competition, Georgia Tech.

[p4]   **Michaelanne Dye** (2017). "The Co-Creation of the Internet in Cuba." GVU Research Showcase, Georgia Tech.

[p3]   **Michaelanne Dye** (2016). "Locating the Internet in the Parks of Havana." NetHope Global Summit 2016, Atlanta, GA.

[p2]   **Michaelanne Dye** (2016). "Impacts of Newly Opened WiFi Hotspots in Havana." GVU Research Showcase, Georgia Tech.

[p1]   **Michaelanne Dye** (2015). "Early Adopters of the Internet & Social Media in Cuba." GVU Research Showcase, Georgia Tech.

PUBLIC OUTREACH

PAPER BASED TALKS

[lc16]   **Michaelanne Thomas** (2025). "Human Connections: The Relational Dynamics of Havana's Digital Infrastructure. Connective (t)Issues: Stories of Digitality, Infrastructures, and Resistance Workshop. Data & Society.

[lc15]   **Michaelanne Thomas**, "Reimagining Ethnography in HCI: A relational approach." (2023). Society for the Social Studies of Science (4S).

[lc11]   **Michaelanne Thomas** (2022). "The Relational Infrastructure of Sociotechnical Engagements in Havana." Thirteenth Conference on Cuban and Cuban-American Studies.

[lc8]   **Michaelanne Thomas** (2021). "Cuban Splinternets." Society for the Social Studies of Science (4S).

pt.5   **Michaelanne Dye** (2020). Society for the Social Studies of Science (4S), "Innovation at the Margins: Lived Conceptualizations of Technoculture in Havana."

pt.4   **Michaelanne Dye,** David Nemer, Neha Kumar, Amy S. Bruckman. If it Rains, Ask Grandma to Disconnect the Nano: Maintenance & Care in Havana's StreetNet (2019). *Proceedings of the ACM on Human-Computer Interaction.* Volume 4, Issue CSCW*.*

[pt3]   **Michaelanne Dye,** David Nemer, Josiah Mangiameli, Amy S. Bruckman, and Neha Kumar. (2018). El Paquete Semanal: The Week's Internet in Havana. *CHI 2018.*

[pt2]   **Michaelanne Dye,** David Nemer, Laura Pina, Nithya Sambasivan, Amy S. Bruckman, and Neha Kumar. (2017). Locating the Internet in the Parks of Havana. *CHI 2017*.

[pt1]   **Michaelanne Dye**, Annie Antón, and Amy S. Bruckman (2016). Early Adopters of Internet and Social Media in Cuba. *CSCW 2016*.

INVITED TALKS & PANELS

2024   University of Washington, Change Seminar, *Invited Speaker*
Community as Connectivity: The relationality of digital ecosystems in contexts of precarity

2024   University of Virginia, Media Studies and Latin American Studies, *Invited Speaker*
"Social Webs and Digital Threads: How relational dependencies enable Cuban internet ecosystems"

2023   Mixed Realities: Ethnographic Approaches to the Virtual, Yale University, *Invited Speaker*
"Ethical Tensions and Methodological Concerns: Ethnography Online and Off"

2023   CHI 2023 Families Panel, *Panelist*
"Solo parenting, academic research, and inclusive practices for CHI"

2021   Cornell Summer School on Designing Technology for Social Impact, *Speaker*

"On Slow Scholarship and Radical Rest"

2020   Center for Ethics, Society and Computing (ESC) Launch Event, *Panelist*
       "Culture After Tech Culture, Unimaginable?"

2019   Georgia Tech's GVU Brown Bag Speaker Series, *Speaker*
       "Beyond Access: Human Infrastructures in Constrained Contexts"

2019   The Center for Computing & Society at Georgia Tech, *Speaker*
       "Connecting and Computing in Cuba"

2019   Information Communication Technologies & Development 2019 Conference, *Panelist*
       "Creating Your Own Path in ICTD"

2018   The Atlantic's Humanity + Tech Conference, MIT Media Lab, *Panelist*
       "How is the Digital Age Playing Out Around the Globe?"

2018   Microsoft Research, Researcher Talks, *Speaker*
       "Using Social Media to Navigate Extended Crisis: The Case of the Venezuelan Diaspora"

2018   College of Information & Communication, University of Kentucky, *Speaker*
       "Seamfully Interwoven: Piecing Together the Internet in Havana"

2018   Georgia Tech Office for Hispanic Initiatives, Latino College and STEM Fair, *Panelist*

2016   Georgia Tech Office of Hispanic Initiatives, *Panelist*
       "U.S. and Cuba Relations: Past, Present, and Future"

2016   Google, Inc. Headquarters, *Speaker*
       "Social Media and Internet Adoption in Cuba"

2014   International Association of Administrative Professionals (IAAP) Annual Conference,
       Keynote Speaker
       "Leveraging Social Media Platforms in the Workplace"

2013   Georgia Tech's Executive Roundtable Conference, *Keynote Speaker*
       "Managing Your Social Media Brand: Professional, Political, and Personal Impacts"

INTERNAL
University of Michigan
2025   SI 840, "Historicism, Ethnography, and the Self in Research"
2025   SI 657, "El Paquete Semanal in Havana"
2024   SI 429, "Infrastructural Care Across Online Communities in Crisis"
2021   SI 840, "Interviewing Techniques"
2019   SI 110, "Internet innovation and the promise of connectivity"

Georgia Institute of Technology
2019   CS 6470, "The Social Construction of the Internet in Havana,"

2017	CS 6470, "Studying Online Communities in Developing Contexts"
2016	CS 6470, "Early Adopters of Social Media and the Internet in Havana"
2015	CS 4690, "Conducting Fieldwork in HCI"
2015	CS 4001, "Computing, Society, and Ethics in Development Contexts"
2014	CS 1300, "Managing Your Personal Online Brand"
2013	CS 1300, "Presenting Yourself Online Brand"
2012	CS 1300, "What does your online presence say about you?"

Georgia State University

2011	ANTH 3033, "Structural Violence and Anthropology"

INVITED RESEARCH INSTITUTES AND PROFESSIONAL DEVELOPMENT

2025   **Situating Network Infrastructure with People, Practices, and Beyond (SNIP2+), NSF Funded Workshop,** *Mentor*

2025   **Data & Society, Connective (t)Issues: Stories of Digitality, Infrastructures, and Resistance Workshop**, *Participant*

2020   **Computing Research Association (CRA) Early Career Workshop**, *Participant*

2019   **Consortium for the Science of Sociotechnical Systems (CSST) Summer Institute,** *Participant*

2018   **CHI Doctoral Colloquium**, *Participant*

TEACHING EXPERIENCE

COURSES TAUGHT

2025	SI 529, Online Communities, University of Michigan
2025	SI 429, Online Communities, University of Michigan
2024	SI 529, Online Communities, University of Michigan
2024	SI 302, Introduction to Information Ethics, University of Michigan
2024	SI 430, Information Technology & Global Society, University of Michigan
2023	SI 529, Online Communities, University of Michigan
2023	SI 430, Information Technology & Global Society, University of Michigan
2022	SI 699, Mastery User Experience Research & Design, University of Michigan
2016	CS 8000, Human-Centered Computing Seminar, Georgia Tech

TEACHING ASSISTANT

2017	CS 6470, Design of Online Communities, Georgia Tech, *overall effectiveness: 4.73/5*
2015	CS 4001, Computing & Society, Georgia Tech, *overall effectiveness 4.93/5*
2015	CS 4472, Design of Online Communities, Georgia Tech, *overall effectiveness: 4.67/5*
2014	CS 4001, Computing & Society, Georgia Tech, *overall effectiveness: 4.76/5*
2011	ANTH 4112, Modernity and Identity, Georgia State University

2010	ANTH 3033, Anthropology of Violence, Georgia State University
2010	ANTH 2100, Introduction to Anthropology, Georgia State University
2009	ANTH 2030, Archaeology and Prehistory, Georgia State University

RESEARCH MENTORSHIP

CURRENT PHD ADVISEES

2024-present	Samuel Mayworm, PhD-Information, University of Michigan
2023-present	Hibby Thatch, PhD-Information, University of Michigan
2022-2024	Suanmuanlian Tonsing, PhD-Information, University of Michigan

PHD ADVISEES GRADUATED

2020-2025   Ben Zhang, PhD
        Dissertation: *Infrastructuring Data Values: An Ethnography of AI Production, Labor, and Data Marketplaces in the Chinese Datafied State*
        Current position: Assistant Professor, Department of Technology and Society, Stonybrook University

CURRENT DISSERTATION COMMITTEES

2024-present	Josh Guberman, PhD-Information, University of Michigan
2024-present	Ghadir Awad, PhD-Information, University of Michigan

DISSERTATION COMMITTEES GRADUATED

2019-2025	Sylvia Simioni, PhD-Information, University of Michigan
2024-2025	Tyler Musgrove, PhD-Information, University of Michigan

UMSI PHD MILESTONE COMMITTEES

2022-2023	Abhishek Sekharan, PhD-Information, University of Michigan (precandidacy)
2022-2024	Pelle Tracey, PhD-Information, University of Michigan (precandidacy)

MASTERS ADVISOR

2021-2023   Alexis Herrera, MS-Information, University of Michigan
        Thesis: "Sedimentation, Stratification, Signification: Revisiting Gilles Deleuze and Félix Guattari's Assemblage Theory"

2019-2020   Brittany Lang, MS-Information, University of Michigan
        Thesis: "Digital Inclusion in Detroit, Michigan: A Study of Community Leadership, Network Building, and Possibility of Closing the Digital Divide

RESEARCH MENTOR

2023-Pres	Sheza Naveed, MS-Information, University of Michigan
2023-Pres	Hamza Naveed, MS-Information, University of Michigan
2023-2025	Raksha Vinayak Hungund, MS-Information, University of Michigan
2024	Camila Garcia, MS-Information, University of Michigan

2021-2022	Ira Anjali Anwar, PhD-Information, University of Michigan
2021-2022	Shanley Corvite, BS-Information, University of Michigan
2017-2019	Josiah Mangiameli, MS-HCI, Georgia Tech
2016-2017	Sara Norris, BS-Computer Science, Georgia Tech
2014-2015	Luisa Botelho, BS-Computer Science, Georgia Tech

SERVICE

PROGRAM COMMITTEES

Steering Committee: ACM COMPASS (2025-2028)

Notes Chair: ICTD (2020)

Open Sessions Co-Chair: ICTD (2019)

Papers Chair Co-Chair: Working Group 9.4 on the Implications of Information & Digital Technologies for Development at the International Federation of Information Processing (IFIP) (2021)

Program Committee: ACM CHI (2019), ACM ICTD (2019, 2020, 2023, 2024), ACM COMPASS (2025)

AD HOC REVIEWING

CSCW, ICTD, CHI, ACM COMPASS, DIS, MIT Press (manuscript reviewer), International Journal of Communication, CHIuXiD, MobileHCI

UNIVERSITY OF MICHIGAN

2024-2025	Organizational Culture & Community Committee
2024-2025	Community Impact Subcommittee
2024-2025	United Way of Michigan Faculty Representative, School of Information
2023-2024	Online Programs Committee
2022-2023	Diversity, Equity, and Inclusion (DEI) Committee
2022-2023	Anti-Racism Curriculum Subcommittee

MEMBERSHIPS

2021 - pres.	Association of Latina and Latino Anthropologists
2021 - pres.	Digital Anthropologies Interest Group
2020 - pres.	Computing Research Association (CRA)
2016 - pres.	Association for Computing Machinery (ACM)
2019 - pres	Society for the Social Studies of Science (4S)
2009 - pres.	American Anthropological Association (AAA)
2006 - 2014	Public Relations Society of America (PRSA)

PROFESSIONAL EXPERIENCE

2011-2014	**Georgia Institute of Technology** *Social Media & Public Relations Officer*

2008-2009	**Georgia Aquarium**
	Digital Media Specialist

2007-2008	**Georgia Aquarium**
	Communications Coordinator

SELECTED PRESS

2021	**Rest of World,** "Cuban Meemers are Using Sarcasm to Avoid Jail Time"
2021	**Vice,** "Cuba is making its own smartphone—with China's help"
2018	**The Atlantic Live,** "How is the digital age playing out around the globe?"
2018	**Boing Boing,** "Inside Cuba's massive, weekly, human-curated sneakernet
2018	**This is Hell,** "Exploring the IRL peer-to-peer network of Cuba's offline internet"
2016	**Reuters**, "Millennials lead private media opening in communist-run Cuba"
2016	**CNN en Español**, "Cuba Intercambio"
2016	**Motherboard**, "Cuban's Government Will Decide When Cubans Get the Internet"
2016	**90.1 FM WABE,** "Ga. Tech Project Provides Cubans With Faster Internet"
2016	**New Scientist**, "Next Billion People Online Will Get Odd Versions of the Internet"
2016	**Columbia Journalism Review,** "Seven signs Cuban media is moving towards openness"
2013	**Scientific American,** "How to Manage Your Digital Afterlife"
2013	**Variety**, "The Memory of Cory Monteith Lives On (and On) via Social Media"
2013	**Mashable,** "How 1 Billion People Are Coping With Death and Facebook"
2012	**ReadWrite**, "How People Communicate on Instagram"
2012	**ReadWrite**, "Posting Photos of Your Kids on Facebook: The Realities"
2012	**ReadWrite**, "I Wanna Live Forever, or How We Die on Social Networks"

LANGUAGE SKILLS

Spanish, Fluent in speaking, writing, reading
English, Native